

## 尊尚轎車接機服務

### 條款與細則：

1. 「尊尚轎車接機服務」為 SUPREME Diamond 客戶專屬服務，客戶須於享用服務前五個工作天透過專屬私人助理或 SUPREME App 預約。服務須視乎預約時的供應情況而定。
2. 基於安全考量，所有行李必須安全地放於車廂內，任何超額載客或行李超載的預訂將不被接受。例子：特斯拉 Model S 最多可接載四位乘客，行李容量為三件標準尺寸的托運行李（長 + 寬 + 高 = 62 英吋）和兩件隨身行李（22 英吋 x 14 英吋 x 9 英吋）。
3. 「尊尚轎車接機服務」免費等候時間為航班實際抵達時間起計六十分鐘，等候時間收費將由第六十分鐘起開始計算，首一、二小時分別為每小時 HK\$199，第三小時及其後將收取每小時 HK\$299，不足一小時亦以一小時計算。而早於原定預計時間抵達的航班，將按實際到達時間計算。
4. 若航班實際抵達時間為下午十一時至上午七時之間，將收取費用 HK\$199。
5. 特定地區包括山頂、赤柱、淺水灣、春坎角、大潭、石澳、上水、粉嶺、新田、石湖墟、沙頭角、烏蛟騰、鹿頸、聯和墟、船灣、企嶺下、大尾篤、流浮山、曾咀、清水灣、西貢及其他偏遠地區，將收取偏遠地區收費 HK\$100。有關地區是否須要收取費用，將以 WhatsApp 或電子郵件作書面確認為準。
6. 如需司機抵達大堂提供舉牌服務，須收取費用 HK\$200。
7. 若前往目的地途中須增加同一地區的停靠點，每個停靠點的收費由 HK\$200 起。客戶必須在預訂服務同時提出新增停靠點的要求，否則不會受理。
8. 上述收費或其他收費(如適用)，均由潮慧司機有限公司直接向客戶收取，收費模式請向潮慧司機有限公司查詢。
9. 如客戶希望取消服務，請於享用服務七十二小時前向潮慧司機有限公司提出有關要求。否則，一律被視作已使用「尊尚轎車接機服務」，並不能再重新預約。
10. 由於颱風、暴雨、交通擁堵、不可抗力因素、改變路線等超出「尊尚轎車接機服務」提供者控制範圍的情況造成的延誤或損失，和記電話有限公司及潮慧司機有限公司不會承擔任何責任。基於安全原因或惡劣天氣情況，潮慧司機有限公司可自行決定暫停或拒絕服務或預訂，且不對乘客的任何損失承擔任何責任。情況包括颱風、暴雨、道路狀況以及任何乘客、駕駛或道路使用者的安全、超重/超大/不規則行李物品的積載。
11. 潮慧司機有限公司保留在下列情況暫停所有服務的最終決定的權利：(1) 香港天文台懸掛八號或以上颱風信號或黑色暴雨警告信號；及 (2) 八號颱風信號或黑色暴雨警告取消後兩小時後恢復服務。
12. 若服務當日有任何緊急事宜，客戶可致電+852 9512 6787 或電郵至 [info@olimo.com.hk](mailto:info@olimo.com.hk) 與潮慧司機有限公司聯繫。
13. 司機將在接載時間前十二小時內聯繫乘客（請在預訂時註明接載聯絡人）。
14. 乘客不得在車內享用食物及飲料（瓶裝水除外），若乘客弄髒或損壞車廂，須支付不少於 HK\$2,500 的清潔費，而損壞之維修費用則根據原廠報價賠償。
15. 和記電話有限公司及潮慧司機有限公司保留修改、更改或取消任何有關禮遇或本條款及條件的任何細節或資訊的權利，恕不另行通知，服務如有任何爭議，和記電話有限公司將擁有最終之決定權。

16. 使用「尊尚轎車接機服務」，客戶需「同意」和記電話有限公司及潮慧司機有限公司向第三方服務供應商提供使用者的個人資料（「個人資料」），讓其能夠提供轎車接機服務之用。客戶提供的個人資料只作此服務安排之用並受和記電話有限公司私隱政策及個人資料收集聲明約束。  
( <https://www.supreme.vip/home/tnc/230101/tnc-privacypolicy-tc.pdf> )。服務供應商將於此服務使用後六十天內銷毀所有已收集的個人資料。
17. 「尊尚轎車接機服務」有效期至 2025 年 6 月 13 日，合資格客戶須在優惠期前使用服務。
18. 若本條款及細則之中英文本有任何差異，則以英文本為準。

## Elite Ride

### Terms and conditions:

1. "Elite Ride" is an exclusive service for SUPREME Diamond customers. Customers must make a reservation through the dedicated Personal Executive or the SUPREME App at least five working days prior to the intended pick-up. The availability of the service is subject to availability at the time of booking.
2. For safety reasons, all luggage must be safely secured in a closed truck or luggage compartment for service to be rendered. Any booking which exceeds the maximum passenger or luggage capacity of the vehicle will not be accepted. As a general reference, the Tesla Model S can accommodate up to four passengers, with a luggage capacity of three standard size check-in luggage (length + width + height = 62 inches) and two carry-on bags (22 inches x 14 inches x 9 inches).
3. The maximum waiting period for "Elite Ride" shall be 60 minutes from the flight actual time of arrival. A charge of HK\$199 will be calculated from the 60th minute onwards at HK\$199 per hour for the first and second hours, and HK\$299 per hour for the third hour onwards. Less than one hour will be counted as one hour. The actual arrival time will be used for flights arriving earlier than the scheduled estimated time of arrival.
4. Based on the actual time of arrival, a HK\$199 charge will be applied for services between 23:00 and 07:00.
5. A HK\$100 charge applies to the following areas: The Peak, Stanley, Repulse Bay, Chung Hom Kok, Tai Tam, Shek O, Sheung Shui, Fanling, San Tin, Shek Wu Hui, Sha Tau Kok, Wu Kau Tang, Luk Keng, Luen Wo Hui, Shuen Wan, Kei Ling Ha, Tai Mei Tuk, Lau Fau Shan, Tsang Tsui, Clearwater Bay, Sai Kung and other remote locations. Whether your location involves such a charge will be confirmed via WhatsApp or email.
6. A meet and greet service is available for airport pick-up at Arrival Hall for a fee of HK\$200.
7. For each additional stop on the way to the drop off point, a charge starting from HK\$200 will be charged. Any additional stops must be requested at the same time as booking the service, otherwise it will not be processed.
8. All of the above charges, if applicable, will be charged directly to customers by Oscars Limousine Limited. Please inquire directly with Oscars Limousine Limited for the charging methods.
9. If you wish to cancel, please do so within 72 hours prior to the scheduled service otherwise you will be deemed to have used "Elite Ride" service and will not be able to rebook the service.
10. Hutchison Telephone Company Limited and Oscars Limousine Limited do not undertake any responsibility for any loss in the event of delay or loss owing to circumstances beyond the limousine service provider's control, such as typhoon, rainstorm, traffic jam, force majeure and rerouting. Based on safety reasons or bad weather situation, Oscars Limousine Limited has sole discretion to suspend or refuse the service or booking without any responsibility for



# SUPREME 5G

- any loss for passengers. Situations will include but not limited to typhoons, rainstorms, road conditions, and safety of any passenger, driver or road user, stowage of heavy / oversized / irregular luggage items.
11. Oscars Limousine Limited reserves the right to make the final decision of whether to suspend service under the following conditions: (1) Typhoon Signal No. 8 or above or Black Rainstorm Warning is hoisted by Hong Kong Observatory and, (2) within 2 hours from the time Typhoon Signal No. 8 or Black Rainstorm Warning is cancelled.
  12. If there is any emergency matter on the day of service, passengers can contact Oscars Limousine Limited on +852 9512 6787 or [info@olimo.com.hk](mailto:info@olimo.com.hk).
  13. The driver will contact the passenger at least 12 hours before the pick-up time (please specify the contact for pick-up during booking)
  14. Food and drinks must not be consumed inside the vehicle (except bottled water). In case of any situation where passengers have caused unpleasant environment in the vehicle, the passenger must pay a minimum cleaning fee of HK\$2,500 and a repair fee for damage based on the original manufacturer's quotation.
  15. Hutchison Telephone Company Limited and Oscars Limousine Limited reserve the right to change the terms and conditions at any time without prior notice. In case of any disputes, the decision of Hutchison Telephone Company Limited shall be final.
  16. To enjoy the "Elite Ride", customers need to agree that Hutchison Telephone Company Limited and Oscars Limousine Limited need to provide the user's personal information ("Personal Information") to third-party service providers to be able to provide the limousine pick-up service. Personal Information will only be used for the provision of this service and is subject to Hutchison Telephone Company Limited's Privacy Policy and Personal Information Collection Statement (<https://www.supreme.vip/home/tnc/230101/tnc-privacypolicy-en.pdf>). The service provider will destroy all collected personal data within 60 days after using this service.
  17. The "Elite Ride" service is valid until 13 June 2025. Eligible customers must utilize the service on or prior to this expiration date.
  18. If there is any discrepancy between the Chinese and English versions of these Terms and Conditions, the English version shall prevail.

