

## Terms and Conditions

1. "GETAWAY" Deluxe service (the "Service") is only applicable to postpaid customers of SUPREME and is subject to a fixed contract period of 12 months or 24 months ("Fixed Contract Period").
2. Upon subscription of the Service, roaming and IDD services will be activated simultaneously. Please visit [www.supreme.vip](http://www.supreme.vip) for SUPREME for details of roaming and IDD services.
3. The following types of services are included within the Fixed Contract Period under the Service:
  - (a) Roaming data service ("Travel Data")
    - i. Travel Data may be used in designated destinations and on designated networks on any days within the Fixed Contract Period.
    - ii. SUPREME shall have the right to terminate the Service without prior notice if Travel Data is used for more than 30 days consecutively in the same destination.
    - iii. Data access speed will be adjusted to not higher than 256kbps when data roaming usage reaches 500MB each day regardless of the number and location of designated country destinations and subject to the network coverage, system compatibility and other relevant factors of the designated network service providers which will be updated from time to time without prior notice.
    - iv. Usage of Travel Data in non-designated country destinations and on non-designated networks will be charged at standard service fees. For service and coverage details, please visit [www.supreme.vip](http://www.supreme.vip) for SUPREME.
    - v. A day means from 00:00 to 23:59 (Hong Kong time) regardless of the physical location of a customer.
    - vi. When the data roaming usage reaches 500MB, an SMS notification will be sent to the customer. Customer may reply to the SMS to top-up extra 1GB travel data and use within the usage period of this service. The top-up data charge is \$40/ 1GB. The data speed will be adjusted to not higher than 256kbps when the data roaming usage reaches the cap, customers may continue to use the data roaming service until expiry of the usage period.
4. Upon expiration of the Fixed Contract Period of the Service, Travel Data will be charged as RoamLite Pass. For service details, please click [here](#).
5. Overseas Free Travel Hotline
  - i. 31668866 : only applicable to direct calls from overseas made via SUPREME mobile numbers.
6. Customer can join as Supreme Gold Customers for 12 months after successfully subscribe "GETAWAY Deluxe" Service and entitle to designate member privileges and benefits. Customer can receive SMS notification to join as Supreme Gold Customers. Our Company reserves the right to forfeit the membership without prior notice if customer terminates the contract or the contract being terminated by Our Company.
7. Customer agrees to pay to SUPREME an early termination charge (equivalent to the monthly services fees and any optional services multiplied by the number of months remaining of their respective Fixed Contract Period and Optional Service Fixed Contract Period) in case of early termination of mobile service

plan or relevant optional service (if applicable) during their respective Fixed Contract Period and Optional Service Fixed Contract Period for whatever reasons.

8. The Service cannot be used in conjunction with other roaming offers of SUPREME. SUPREME reserves the rights to amend the charges, contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with SUPREME. SUPREME shall have the right of final decision in case of any dispute.

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