

SUPREME 5G

Terms and Conditions

1. “Getaway” service (the “Service”) is only applicable to postpaid and personal account customers of SUPREME and is subject to a fixed contract period of 24 months (“Fixed Contract Period”).
2. Upon subscription of the Service, roaming and IDD services will be activated simultaneously. Please visit www.supreme.vip for details of roaming and IDD services.
3. The following types of services are included within the Fixed Contract Period under the Service:

80 Roaming data passes (“Travel Data Pass”)

- i. Travel Data Pass may be used in designated destinations and on designated networks within fixed contract period of 24 months.
- ii. Subsequent excessive usage of Travel Data Pass in designated destinations and on designated networks will be charged at \$25/pass. Usage of roaming data service in non-designated destinations and on non-designated networks will be charged at standard service fees. For service and coverage details, please visit www.supreme.vip.
- iii. Data access speed will be adjusted to not higher than 256kbps when data roaming usage reaches 500MB each day regardless of the number and location of designated destinations.
- iv. Not applicable to in-flight roaming.
- v. One Travel Data Pass will be deducted upon its first use on each day irrespective of volume of the usage. A day means from 00:00 to 23:59 (Hong Kong time) regardless of the physical location of a customer. If Travel Data Pass is used in different destinations within the same day, the number of Travel Data Pass to be deducted will be based on the number of destinations.
- vi. Upon expiration of the Fixed Contract Period of the Service:
 - a The remaining usage entitlement under the Service will be forfeited;
 - b Travel Data will be charged at RoamLite Pass. For RoamLite Pass details, please visit www.supreme.vip.

- 4. Customer shall pay an early termination charge (equivalent to the original monthly services fees and any optional services multiplied by the number of months remaining of their respective Fixed Contract Period and Optional Service Fixed Contract Period) in case of early termination of mobile service plan or relevant optional service (if applicable) during their respective Fixed Contract Period and Optional Service Fixed Contract Period for whatever reasons.**
- 5. The Service cannot be used in conjunction with other roaming offers of SUPREME. SUPREME reserves the rights to amend the charges, contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with SUPREME. SUPREME shall have the final decision in case of any dispute.**

Last updated: 9/11/2023