

3HK/SUPREME “Handset Switch” Service (“Service”) – 1-month service fee waiver applicable to the following packages:

- 1 Package No.1:
  - 1.1 \$29 monthly to subscribe for the Service with free trial for the first month (“**Free Trial Period**”) and subject to a fixed contract period of 23 months (“**Fixed Contract Period**”). “
  - 1.2 The Service will automatically continue to be provided at \$39 monthly service fees upon expiration of the Fixed Contract Period unless customer gives termination notice to 3HK/SUPREME.
  - 1.3 Each Registered Device is entitled to 2 times of handset switch service within each 12-month period (i.e., the 1<sup>st</sup> and 2<sup>nd</sup> handset switch service requests must be submitted by customer within a period of 12 month during an aggregate period of 24 months, in the case of a 3<sup>rd</sup> handset switch request that will have to be made within a period of 12 months from the submission date of the 1<sup>st</sup> handset switch request. The 3<sup>rd</sup> handset switch request will not be accepted if the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> handset switch requests are all made within a period of 12 months).
- 2 Package No.2:
  - 2.1 \$49 monthly to subscribe for the Service with free trial for the first month (“**Free Trial Period**”) subject to a fixed contract period of 23 months (“**Fixed Contract Period**”).
  - 2.2 The Service will automatically continue to be provided at \$59 monthly service fees upon expiration of the Fixed Contract Period unless customer gives termination notice to 3HK/SUPREME.
  - 2.3 Each Registered Device is entitled to 2 times of handset switch service within each 12-month period (i.e., the 1<sup>st</sup> and 2<sup>nd</sup> handset switch service requests must be submitted by customer within a period of 12 month during an aggregate period of 24 months, in the case of a 3<sup>rd</sup> handset switch request that will have to be made within a period of 12 months from the submission date of the 1<sup>st</sup> handset switch request. The 3<sup>rd</sup> handset switch request will not be accepted if the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> handset switch requests are all made within a period of 12 months).
- 3 Package No.3:
  - 3.1 \$59 monthly to subscribe for the Service with free trial for the first month (“**Free Trial Period**”) subject to a fixed contract period of 23 months (“**Fixed Contract Period**”).
  - 3.2 The Service will automatically continue to be provided at \$69 monthly service fees upon expiration of the Fixed Contract Period unless customer gives termination notice to 3HK/SUPREME.
  - 3.3 Each Registered Device is entitled to unlimited times of handset switching service within the Free Trial Period and Fixed Contract period.

3HK/SUPREME “Handset Switch” Service (“Service”) – 1-month service fee waiver applicable to the following packages:

- 4 Package No.4:
  - 4.1 \$49 monthly to subscribe for the Service subject to a fixed contract period of 24 months (“**Fixed Contract Period**”) with 6 monthly fee waived for 6 months.
  - 4.2 The Service will automatically continue to be provided at \$59 monthly service fees upon expiration of the Fixed Contract Period unless customer gives termination notice to 3HK/SUPREME.
  - 4.3 Each Registered Device is entitled to 2 times of handset switch service within each 12-month period (i.e., the 1<sup>st</sup> and 2<sup>nd</sup> handset switch service requests must be submitted by customer within a period of 12 month during an aggregate period of 24 months, in the case of a 3<sup>rd</sup> handset switch request that will have to be made within a period of 12 months from the submission date of the 1<sup>st</sup> handset switch request. The 3<sup>rd</sup> handset switch request will not be accepted if the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> handset switch requests are all made within a period of 12 months).
- 5 Package No.5:
  - 5.1 \$59 monthly to subscribe for the Service subject to a fixed contract period of 24 months (“**Fixed Contract Period**”) with 6 monthly fee waived for 6 months.
  - 5.2 The Service will automatically continue to be provided at \$69 monthly service fees upon expiration of the Fixed Contract Period unless customer gives termination notice to 3HK/SUPREME.
  - 5.3 Each Registered Device is entitled to unlimited times of handset switching service within the Free Trial Period and Fixed Contract period.

3HK/SUPREME “Handset Switch & Replacement Service” Service (“Service”) – applicable to the following packages:

- 6 Package No 6:
  - 6.1 \$59 monthly to subscribe for the Service subject to a fixed contract period of 24 months (“**Fixed Contract Period**”)
  - 6.2 Each Registered Device is entitled to 2 times of handset switch service within each 12-month period (i.e., the 1<sup>st</sup> and 2<sup>nd</sup> handset switch service requests must be submitted by customer within a period of 12 month during an aggregate period of 24 months, in the case of a 3<sup>rd</sup> handset switch request that will have to be made within a period of 12 months from the submission date of the 1<sup>st</sup> handset switch request. The 3<sup>rd</sup> handset switch request will not be accepted if the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> handset switch requests are all made within a period of 12 months).
  - 6.3 Each Registered Device is entitled to 1 times of handset replacement service within each 24-month period.

Designated 3HK/SUPREME customers are entitled to this offer upon registration of the Service with an eligible mobile device. The Offer may be subject to change from time to time and please enquire of 3HK/SUPREME prior to subscription. The Service and the Offer are subject to the following terms and conditions.

1. Apart from the monthly fee payable for the Service, Customer may be required to pay additional handset switching fee (“**Switching Fee**”) and other fees (if applicable).

2. Each new or selected customer may enjoy the Offer once upon registration of the Service with his 3HK/SUPREME mobile number and the serial number of his eligible device (“**Registered Device**”). The Offer not applicable to existing 3HK/SUPREME subscriber having subscribed for Handset Switch Service. “New Customer” refers to any customer who has never subscribed for Handset Switch Service through 3HK/SUPREME or if any customer who has previously subscribed for Handset Switch Service through 3HK/SUPREME, and that service contract has been terminated at the time of this new subscription of the Service through 3HK/SUPREME.
3. Customer is required to pay a Switching Fee / Replacement Fee for each handset switch / handset replacement which is equivalent to 22% / 70% of the suggested retail price of the Registered Device being set on the effective date of the service contract of the Service subscription. The service is only applicable to designated handset models and the Registered Device having been approved by 3HK/SUPREME.
4. The Service is subject to the 3HK/SUPREME "Handset Switch" Service Terms & Conditions of 3HK/SUPREME. Please visit : <https://web.three.com.hk/tnc/201012/tnc-hsswitchservice-en.pdf> or <https://www.supreme.vip/home/tnc/230101/tnc-hsswitchservice-en.pdf>
5. 3HK/SUPREME reserves the right to change or cancel the Offer, or amend the terms and conditions of the Service at any time without further notice. 3HK/SUPREME will have the right of final decision in case of any dispute.
6. The Service cannot be changed to any other type of value-added service within the Fixed Contract Period. If customer within the Fixed Contract Period of the Service, (i) terminates this Service; or (ii) terminates the mobile service contract with 3HK/SUPREME; customer agrees to pay to 3HK/SUPREME an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the Fixed Contract Period of the Service.
7. In case of any inconsistencies between the Chinese and English versions of these terms and conditions, the English version will prevail.
8. The terms and conditions of the Service are governed by the laws of Hong Kong.