

Terms & Conditions

1. Data Roaming Daily Pass service ("Daily Pass") and the Daily Pass rates ("Daily Charges") are applicable to (1) 3HK/ SUPREME postpaid customers (the "Customers") who have subscribed to data service and Roaming and IDD service; and (2) Customers using data roaming service in the designated destinations and on the designated networks. Standard data roaming charges will apply otherwise.
2. Roaming and IDD service will be activated automatically upon activation of Daily Pass. For details of Roaming and IDD service, please visit www.three.com.hk for 3HK or www.supreme.vip for SUPREME.
3. Daily Charges vary in accordance with the type of postpaid SIM card being used in the mobile devices. Daily Charge applies if customer uses a SIM card with 3 mobile handset monthly service plan. On the other hand, Daily Charge of \$168/100MB and thereafter \$10/MB applies if customer uses a SIM card with Tablet / EasyPlus / EasyGo / data monthly service plans / Modem / Mobile Wi-Fi Router.
4. A confirmation SMS will be sent out when Daily Pass subscription is effective. Please note that Daily Pass subscription will stay effective until customer cancels the subscription. As such, upon customer's arrival at another overseas location which is also a Daily Pass designated destination, the Daily Pass will be activated and effective automatically and customer will be charged with the relevant Daily Charges.
5. Daily Charge only includes data transmission charges and does not include any other charges that might incur from using any other data service.
6. Daily Charge starts to incur upon successful subscription and usage of Daily Pass. Daily Charge is levied on a daily basis. There is no pro-rata calculation of Daily Charge even if Daily Pass is effective and terminated within the same day. Regardless of the location and time zone of a customer, a day means from 00:00 to 23:59 (Hong Kong time) and the cut-off time is 23:59 (Hong Kong time) each night. If data roaming usage extends beyond the daily cut-off time, another day of Daily Charge will apply.
7. Separate Daily Charge applies for each individual destination on designated network within the same day (except for Mainland China, Macau & Europe where one Daily Charge will apply for all areas within such destinations on the same day. For designated destinations within Europe, please visit www.three.com.hk/dailypass for details.). Regarding the In-flight Daily Pass, the In-flight roaming network is supported by "AeroMobile". If you are taking more than one flights on the same day (within 00:00 to 23:59 Hong Kong time) and using the same network, one Daily Pass will be charged. Designated destinations and network operators may be subject to change from time to time. We reserve the right to amend or cancel this offer at any time without prior notice.
8. The 1GB threshold is counted on a daily basis regardless of destination. If customer uses Daily Pass in more than one destination within a day, customer will be charged based on the number of Daily Pass destinations, but the total data entitlement will be capped at 1GB daily for all the destinations. The data speed will be adjusted to not higher than 256kbps when the data roaming usage reaches 1GB.
9. Once Daily Pass is effective, the Data Network Shield service will also be activated (unless it has been released manually) and data roaming service at Daily Pass designated destinations will only be available on the designated networks. All other roaming services (including voice calls, SMSs and video calls) will remain to be accessible on all available networks. The code for release of Data Network Shield via handset is [*107*888#].

10. Customer can contact 3iChat/ your dedicated Personal Executive for termination. Cut-off time for termination is at 23:59 (Hong Kong time) daily. Termination of Daily Pass will be effective at 00:00 (Hong Kong time) on the following day. Cancellation notification will be sent via SMS. Please note: Roaming and IDD service will remain effective despite termination of Daily Pass, standard roaming charges will apply if customers continue to use data and other roaming services. Customers are suggested to turn off the data roaming function in the mobile handset after termination of Daily Pass in order to avoid incurring unnecessary data roaming charges.
11. Data Network Shield service will be released upon the receipt of the Daily Pass termination request, but the Daily Pass will only be terminated effective at 00:00 (Hong Kong time) on the next day. Once the Data Network Shield is terminated, data roaming will be available on non-designated networks and standard data roaming charges will apply to such data usage.
12. During the effective period of Daily Pass, if a customer has subscribed to both Daily Pass and a service plan that includes data roaming usage, the data roaming usage would generally be charged first to the Daily Charge and then to another applicable service plan. However, there are cases where that might not be the case. For the charging arrangement applicable to your case, please contact 3/ SUPREME Customer Services Hotline. All service plans are charged individually.
13. Usage of the Daily Pass is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
14. Daily Pass shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK/ SUPREME shall have the right to forthwith terminate Daily Pass without prior notice. All commercial or illegal promotion activities via the use of Daily Pass shall be prohibited.
15. Tethering availability depends on network operators in the destinations. 3HK/ SUPREME does not restrict the use of tethering with Data Roaming Daily Pass.
16. Daily Pass shall not be applicable to maritime roaming/satellite roaming.
17. 4G LTE service will be available only when the customer (i) has subscribed to the applicable 4G LTE serviced plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when the customer (i) has subscribed to the applicable 5G serviced plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.
18. 3HK/ SUPREME reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of Daily Pass and to suspend or terminate any part of Daily Pass at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK/ SUPREME. 3HK/ SUPREME shall have the final decision in case of any dispute.

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